



## **RESERVATIONS & CANCELLATION TERMS**

Cancellations have a significant negative impact on our community. We are a small property of twenty-nine rooms and we operate as a social enterprise. The Inn is a community asset owned by a registered Canadian charity called Shorefast. There is no private gain – the Inn operates exclusively to generate meaningful employment on Fogo Island, contribute to the local economy and generate income to be reinvested through Shorefast’s charitable programs. These programs comprise a holistic set of initiatives across the visual arts, ecological sustainability, strengthening cultural heritage, and building and sharing new models of economic development. Further, our local hiring and sourcing practices support hundreds of households in our region. When you stay with us, you directly contribute to the well-being of our community, our province and beyond.

### **TERMS**

- Reservations will be confirmed on payment of a 35% non-refundable deposit
- The remaining balance is due 45 calendar days prior to the scheduled arrival date
- Cancellations made within 45 calendar days of arrival are 100% non-refundable
- A stay at the Inn is subject to a 15% sales tax (HST)

In the event that you are not able to visit at the time of your booking, Fogo Island Inn will issue a credit for the deposit value held. This credit can be applied to future stays at Fogo Island Inn, is valid for one year from the date of cancellation and is transferable to others. The credit cannot be converted to a cash or in-kind refund.

Alternatively, if your circumstances are such that a stay at the Inn is not possible in the foreseeable future, you may be able to convert the full value of your deposit into a contribution to Shorefast, our parent charitable organization, for which a charitable donation receipt will be issued. Government requirements and other conditions apply, so please inquire for details.

We appreciate that unforeseen circumstances can cause a disruption in travel plans. For that reason, we do recommend that all guests purchase travel insurance. Thank you for your support.

For further information, please contact: [reservations@fogoislandinn.ca](mailto:reservations@fogoislandinn.ca)  
Call toll free 1-855-268-9277 or Front Desk 709-658-3444