



RESERVATION CANCELLATION TERMS AND CONDITIONS

Effective October 1st, 2020

We look forward to welcoming you at the Fogo Island Inn and to our 400-year old Fogo Island fishing community.

The Inn is a small property of twenty-nine rooms and suites. It is a social enterprise business and a community asset created and owned by Shorefast, a registered Canadian charity. The Inn offers its guests internationally acclaimed Fogo Island hospitality that we define as “love of a stranger”. There is no return to investors, and no financial gain for anyone from the operation of Fogo Island Inn other than its staff and the small local businesses who supply the Inn with goods and services.

The Inn exists to provide dignified employment on Fogo Island; contribute to growing a stronger local economy and to earn a modest income, which is re-invested in the community. All Shorefast’s work is centered in preserving, sharing, and creating knowledge in its various forms for the benefit of community and in building relationships with like-minded people and communities around the world.

Shorefast’s work comprises a holistic set of initiatives spanning the arts, ecological sustainability, cultural heritage, and new models of economic development, including several community businesses of which the Inn is the largest in terms of economic impact. Our local hiring and procurement practices further help support hundreds of households in our region.

When you stay with us, you directly contribute to the well-being of our community, our province and beyond. As you will therefore appreciate, cancellation of reservations has an immediate and significant negative impact on the Inn and on our community. The Terms and Conditions that follow respond to these factors.

TERMS AND CONDITIONS

- Your reservation will be confirmed upon payment of a non-refundable 35% deposit
- The remaining balance (65%) is due 45 calendar days prior to your scheduled arrival date. This final payment is necessary to hold your reservation. If you cancel your reservation, for any reason whatsoever, within 45 calendar days of your arrival date, all deposits you have made are 100% non-refundable
- If you cancel your reservation, the Inn will issue a credit (not a refund) for the full value of your deposit, including the initial 35% non-refundable portion, for a future stay within one year of the cancelled reservation date. The credit can be transferred by you for use by someone else.

- A stay at the Inn is subject to a 15% sales tax

If, for any reason beyond the control of the Inn, we are unable to welcome you on your reservation dates you will not receive a refund of your deposit but, instead, the Inn will issue a credit for the full value of your deposit for a future stay as specified above.

The Terms and Conditions governing this reservation shall remain in a suspended state without additional liability, consideration or penalty to you or the Inn should either you or the Inn be unable to perform any or all of obligations of the reservation because of an act or event beyond the reasonable control of you or the Inn, including but not limited to acts of God, global or regional pandemic restrictions imposed by governments, war, civil disturbance, or extreme weather conditions (commonly referred to as “force majeure events”). If a “force majeure event” occurs, the obligations of the non-performing party shall be held in suspension for the period of delay caused by the “force majeure event”.

In the event of a “force majeure event”, the Inn will use all reasonable efforts to reschedule your stay to a time that is convenient for you, subject to adjustments to account for rate or room category price differentials.

Should your personal circumstances be such that a stay at the Inn is not possible in the reasonably foreseeable future, the full value of your deposit may be re-directed by you into a donation to Shorefast, our parent organization, which is a registered charity of Canada, for which a charitable donation receipt could be issued. Government requirements and other conditions apply, so please inquire for details of that voluntary option.

We appreciate that unforeseen circumstances can cause a disruption in travel plans. For that reason, we strongly recommend that all guests purchase travel insurance.

We look forward to welcoming you.

For further information, please contact: reservations@fogoislandinn.ca

Call toll free 1-855-268-9277 or Front Desk 709-658-3444