

# fogo island inn

## RESERVATION TERMS AND CONDITIONS

Effective March 23rd, 2021

We look forward to welcoming you to Fogo Island Inn.

The Inn is a small property of 29 rooms and suites. It is a social business and a community asset created and owned by [Shorefast](#), a registered Canadian charity. We offer award-winning, place-specific hospitality defined as the “love of a stranger”. There is no private financial gain from the operation of Fogo Island Inn; only staff and the small local businesses who support the Inn with goods and services directly benefit.

When you stay with us, you contribute to the well-being of our community, our province, and beyond. The Inn directly or indirectly employs about one third of the households on Fogo Island, and constitutes roughly 10% of Newfoundland’s tourism GDP. We exist to provide dignified employment, contribute to growing a stronger local economy, and to earn a modest surplus which is invested in further community development via Shorefast’s programs.

As you will therefore appreciate, cancellation of a reservation has an immediate and significant negative impact on the Inn and on our community. The Terms and Conditions that follow respond to these factors.

## PAYMENT CONDITIONS

- Your reservation will be confirmed upon payment of a non-refundable 35% deposit
- The remaining balance (65%) is due 45 calendar days prior to your scheduled arrival date. This final payment is necessary to hold your reservation. If you cancel your reservation within the 45 calendar days of your arrival date, all deposits you have made are 100% non-refundable
- We will not collect the final payment at 45 days should one or more of the following conditions exist:
  - Canadian borders are closed to non-essential travel
  - Travelers coming into Canada or Newfoundland & Labrador are required to quarantine or self-isolate
  - Government-imposed travel restrictions that do not allow you to leave your country or province of residence
- A stay at the Inn is subject to a 15% sales tax

## **CANCELLATION TERMS**

- Should you have to cancel your reservation, the Inn will issue a credit (not a refund) for the full value of your deposit, including the initial 35% non-refundable portion, for a future stay within two years of your planned arrival date. This credit can be transferred to someone else if you wish.
- If for any reason beyond the control of the Inn we are unable to welcome you on your reservation dates, the Inn will issue a credit for the full value of your deposit for a future stay as specified above.

Fogo Island Inn is an integral part of Shorefast's work to build a resilient future for Fogo Island and to share new models for community economic development with places worldwide. Our work at the Inn and at Shorefast shows what is possible when communities big and small are given the opportunity to belong to the world.

Non-refundable deposits help Fogo Island Inn operate in the present while we prepare to welcome you in the future. The support provided by deposits allows us to preserve and maintain our key infrastructure while fueling our team and resources.

Should your personal circumstances be such that a stay at the Inn is not possible in the reasonably foreseeable future, you may choose to re-direct the full value of your deposit to a donation to Shorefast. A charitable donation receipt could be issued, pending government requirements and other conditions. Please inquire for additional details about this voluntary option.

We appreciate that unforeseen circumstances can cause a disruption in travel plans. For that reason, we strongly recommend that all guests purchase travel insurance.

## **FORCE MAJEURE**

The Terms and Conditions governing this reservation shall remain in abeyance without additional liability, consideration or penalty to you or the Inn should either you or the Inn be unable to perform any or all of obligations of the reservation because of an act or event beyond the reasonable control of you or the Inn, including but not limited to acts of God, global or regional pandemic restrictions imposed by governments, war, civil disturbance, or extreme weather conditions (commonly referred to as "force majeure events"). If a "force majeure event" occurs, the obligations of the non-performing party shall be held in suspension for the period of delay caused by the "force majeure event".

In the event of a "force majeure event", the Inn will use all reasonable efforts to reschedule your stay to a time that is convenient for you, subject to adjustments to account for rate or room category price differentials.